# Government plagued by poor data matching

## Of government organizations surveyed:

**83**
Eighty-three percent struggle to match medical records to the right people

Every organization said that patient matching challenges are negatively impacting

| patient safety | quality of care |
| treatment decisions | timeliness |

**100**
One hundred percent agree that identity matching creates operational challenges

**75**
Seventy-five percent see a growing need for interoperability between government and healthcare providers

### Companies reported challenges in key areas

| Analytics | 63% |
|---|---|
| Tracking test results | 63% |
| Vaccine distribution | 75% |
| Contact tracing | 100% |

### None are very confident in their patient matching

**Not at all confident: 50%**     **Somewhat confident: 50%**

**Very confident:**
**0%**

**The Survey:** Verato partnered with eHealth Initiative to gain a better understanding of how healthcare organizations are using patient identity/matching best practices and technologies in the context of the COVID-19 global pandemic. See the full results at **verato.com/resources/patient-matching-covid19/**