

# Government plagued by poor data matching

Of government organizations surveyed:

83

Eighty-three percent struggle to match medical records to the right people

Every organization said that patient matching challenges are negatively impacting

patient safety

quality of care

treatment decisions

timeliness

100

One hundred percent agree that identity matching creates operational challenges

75

Seventy-five percent see a growing need for interoperability between government and healthcare providers

Companies reported challenges in key areas

Analytics	63%
Tracking test results	63%
Vaccine distribution	75%
Contact tracing	100%

None are very confident in their patient matching

Not at all confident: 50%

Somewhat confident: 50%

Very confident:

0%

**The Survey:** Verato partnered with eHealth Initiative to gain a better understanding of how healthcare organizations are using patient identity/matching best practices and technologies in the context of the COVID-19 global pandemic. See the full results at [verato.com/resources/patient-matching-covid19/](https://verato.com/resources/patient-matching-covid19/)

Verato, the identity experts for healthcare, enables smarter growth, improved care quality and efficiency, and better population health by solving the problem that drives everything else — knowing who is who. Only the Verato HITRUST-certified, next generation cloud identity platform enables interoperability across the complex digital health ecosystem with unprecedented accuracy, ease, and time-to-value.

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